

SPIRIT NEWS

Solving Problems & Improving Lives

November 2017

PLANT OPERATIONS HELPING TO IMPROVE SAFETY

In early August, The Joint Commission toured the Towson and Ellicott City Campuses, and visited Behavioral Health Partners and The Jefferson School in Frederick. An independent, not-for-profit organization, The Joint Commission accredits and certifies nearly 21,000 health care organizations and programs in the United States including Sheppard Pratt Health System.

During the tour, they provided feedback that we must continue to improve safety in our Hospitals. To address this, the leadership team came together and developed a plan of action.

The Plant Operations Team, led by Sean Pumphrey, Director of Plant Operations, developed a work plan to improve the physical environment. This focus includes patient bedrooms and bathrooms, quiet rooms, and corridors. The team replaced and/or upgraded bathroom fixtures, plumbing pipes, handrails, and door hardware.

Normally, a project of this size would take 4 – 6 months to complete. However, The Joint Commission planned to come back in 30 – 45 days from the initial visit to assess our progress. In less than 2 months, 95% of the project was completed thanks to the hard work of our dedicated Plant Operations team.

The team includes: Earl Beall, Ralph Jean-Baptiste, Jimmie Bishop, John Dressel, Terron Gordon, Troy Hartman, David Lantry, Gordon Maki, Damien Marciano, Bob Miller, John Stafford, Mike McGarvey, Allen Queen, Ricky Spinks, Nelson Stapf, David Tate, Mark Thommen, James Williams, and Gerry Zelinski pictured below.



Thank you to the Plant Operations team and their office staff, Jackie Beall and Tiffany Fabrick, who kept the momentum of the project moving forward while keeping our campuses maintained and in top-notch condition.

We are excited to say that when The Joint Commission came back for their revisit, due to the hard work of the Plant Operations team and the cooperation of the health system, the safety risks were effectively mitigated.

"Dreams don't work unless you do."

~John C. Maxwell



Sheppard Pratt
HEALTH SYSTEM

We help. You heal.

EMPLOYEE SPOTLIGHT

Sean Pumphrey was recently promoted to the Director of Plant Operations. Prior to this promotion, Sean was the Associate Director of Plant Operations for the Towson Campus and worked at the Jefferson Residential Treatment Program in Frederick, Maryland. Sean was instrumental in effectively managing this massive safety improvement project for The Joint Commission audit, and we are appreciative of his efforts.



Pictured: Sean Pumphrey, Director of Plant Operations

LEAN PROBLEM SOLVING TRAINING UPDATE

Wave 13 of the Lean Problem Solving Training started on September 21, 2017. Training is held one afternoon a month for four months. Participants in this wave of training include employees from clinical areas, day school programs, residential treatment programs, affiliate programs, and administrative areas.

Below are photos from the first session of training where attendees participate in a Lego exercise, which provides learning on how to observe waste and make simple changes to increase efficiency.



Lego exercise.

Pictured: Mary Sacilotto, Bettie Modrak, Yakir Vaks, MD

Mark your calendars for the Wave 13 Lean Problem Solving Training Report Out scheduled for Wednesday, January 17, 2018, at 1:30 p.m. at the Conference Center Auditorium on the Towson Campus.

The next wave of training is scheduled to begin in January. If you are interested in attending, please contact Antonio DePaolo at **410-938-4440** or adepaolo@sheppardpratt.org.