Sheppard Pratt & Professional Education

Registration is open on ETHOS for:

Social Work Lecture Series: Clinical Supervision: The Tool for Enhancing the Ethical Practice of Those You Supervise

Friday, November 13, 2020, 9:00 am – 12:15 pm, Online Broadcast, Presented by: Gisele Ferretto, MSW, LCSW-C

Psychology Workshop: Clinical Work with African Americans: Moving Beyond Cultural Competence

Friday, November 6, 2020, 10:00 am – 11:00 am, Online Broadcast, Presented by: Danice Brown, PhD

Log into your Ethos account to register to attend this event for credit.

Best Practices for Online Learning

- 1. Remember to take the pretest when you get the reminder email for the lecture on Monday.
- 2. Set a reminder for the lecture using the reminder email. Save the reminder email in your calendar or copy and paste it into your calendar. Set the reminder 10 minutes early to download and/or print the slides before the lecture.
- 3. Download the slides anytime from the day before to right at the beginning of the lecture. (The link to download the slides is in Venue in the activity page on Ethos. You don't have to be logged in to access it.)
- 4. Click on the link to watch the online broadcast. (The link is in Venue in the activity page on Ethos. You don't have to be logged in to access it.)
- Email the code word to cme@sheppardpratt.org
- 6. Log into Ethos and complete the evaluation piece by going to the activity and then the last tab called Take Course and click on the green rectangle Take Course.



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Learning Objectives

After attending this program, participants will be able to:

- 1. Identify individuals and groups most vulnerable to sexual assault, and strategies to assist them.
- 2. Practice effective trauma informed crisis management skills to assist survivors.
- 3. Provide survivors with community resources that can help them reduce trauma and navigate the healing process.





Do No Harm: Working with Survivors of Sexual Violence

24/7 Confidential Helpline

Mothyna James-Brightful, MS & Elisabet Martinez, LCSW-C, LICSW

TurnAround

Baltimore City/ County

- Private nonprofit in Baltimore City & Baltimore
 County
- Provides services to victims of sexual assault,
 intimate partner violence, child molestation &
 human trafficking
- · Group and individual counseling
- Community Education & Training
- Emergency Shelter
- Anti-Trafficking Program
- Crisis Response
- Case Management/ Advocacy
- Legal Support Services





What is Sexual Assault?

- Unwanted sexual contact.
- MD Legal Definition: "any act that involves sexual molestation or exploitation
 of a child by a parent or any other person who has permanent or temporary
 care or custody or responsibility for supervision of a child, or by any
 household or family member."

Includes:

incest, rape, or sexual offense in any degree; sodomy; and unnatural or perverted sexual practices; sexual advances, kissing or fondling prostitution, or allowing permitting, encouraging, or engaging in obscene or pornographic display, photographing, filming or depiction of a child as a prohibited by law.

Main forms in Workplace...



There are two types of Sexual Harassment:

Quid Pro Quo

• – Unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature when (1) submission to such conduct is made either explicitly or implicitly a term or condition of an individual's employment, or (2) submission to or rejection of such conduct by an individual is used as a basis for employment decisions affecting the individual.

Hostile Work Environment

• – Unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature when such conduct has the purpose or effect of unreasonably interfering with an individual's work performance or creating an intimidating, hostile, or offensive working environment.

Emotional Concerns

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LØØRHROMALSRÕHÖØRTHÖHÅ ØHS

- Main goal is counseling for the victim
- Before reporting
- · L'ŐFOR ÚŐS ÄÆŐŚOÐĪ ŠOŚĂJŠOŘ,OŞŠTŤIÐSÞB



ĹØŚSŞTIP, CZATS ATPØAŚS PRŐØ

- Pu**TŦŢĦŚÞĂŹĦS ĦŚŐĦŹŎŐĬÞŒĂ**
- Within 120 hours SAFE exam
- Campus team to respond (student only)



ĹØŚSŞTAISAHÖŘ ŚŦŞAĢŦTPSŞPIÞØŞAÅLTFŌØŖTAÄK ŖŔJA

- No SAFE exam
- Only if offender attends the school



Safe Exam

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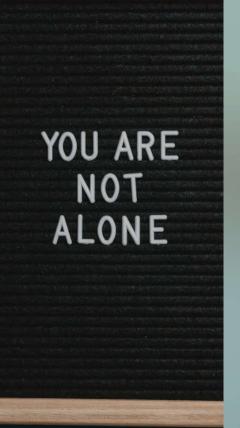
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Avoid judgemental statements / behaviors



What to say to a survivor:

- You are not alone.
- I believe you.
- This was not your fault.
- Are you open to getting medical attention?



Motivational interviewing:

Ask Permission:

"Do you mind if we talk about...

"Can we talk a bit about..."

Affirmations:

"I know this is difficult, thank you for your honesty..." Avoid judgment and know your resources. Resisting the 'Rightening Reflex'



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the first place to turn

GNOONA



Handling a Disclosure from a Child

- Under-react (child may retract statement)
- ·Believe the child
- Listen to the child (do not interrupt or ask clarifying questions)
- ·Reassure the child
- Praise the child for telling
- Do not make any promises
- *Screen other children in family...
- *How to approach parents...



Reduce Retraumatization:

- Í LŁHĦJILİ ĂLHÎ Í ŁŅ
 - ÌIJ KŁÌÎ ŅĂ:MĹĹL ĻŁĿĂ
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What is Human Trafficking

"Severe forms of trafficking in persons" is defined by the U.S. Trafficking Victims Protection Act (TVPA) of 2000 as:

- (A) SEX TRAFFICKING: the recruitment, harboring, transportation, provision, obtaining, patronizing or soliciting of a person for the purpose of a commercial sex act, in which the commercial sex act is induced by <u>force</u>, <u>fraud</u>, <u>or coercion</u> (or where victim is a minor); or
- (B) LABOR TRAFFICKING: the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of <u>force</u>, <u>fraud</u>, <u>or coercion</u> for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery.



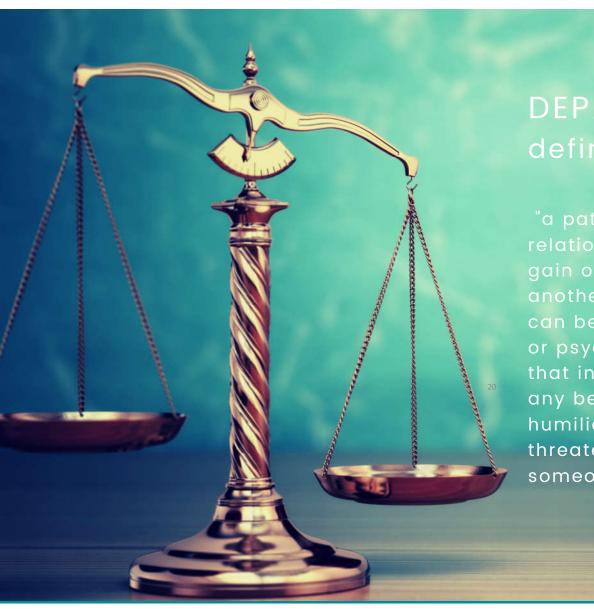
"Trafficked persons are particularly susceptible to sexual assault and exploitation."



"Traffickers commonly use sexual violence as a tool to assert power and control."

Freedom Network





DEPARTMENT OF JUSTICE defines domestic violence as:

"a pattern of abusive behavior in any relationship that is used by one partner to gain or maintain power and control over another intimate partner. Domestic violence can be physical, sexual, emotional, economic, or psychological actions or threats of actions that influence another person. This includes any behaviors that intimidate, manipulate, humiliate, isolate, frighten, terrorize, coerce, threaten, blame, hurt, injure, or wound someone."

"Intimate partner sexual assault and rape are used to intimidate, <u>control</u> and demean victims and survivors of domestic violence."

White the same of

"Victims who are both physically and sexually abused are more likely to be injured or killed than victims who experience one form of abuse."



Trauma

ÆÍĶĿĹĻÄLĻĂĶLĶNÌLJÍĶIÍĂHĶIJĂĿLIÌHJĀMĿĿĿĬIÍÖÖÐÐĖB

ŁQCIĂJ ŠTÕĂ ŤIŐŢS ŐI ÄTFĂŢ ŦOĐĂĬŠ ĂÕCEØTIRŌCIĂCEŞ CHROŚØCEĂ ŠTĂTHŤŢŐĬIBŠ ŚTĂĬCIŐĬĂŐTICIĂOS ŠŤIBŠ ŚŐŖŖŨĂŞ ŐIBŚPŢŖĬŐŚÕĂ ÕRFŤICETHŚ ÞÖĞŐŚÕĂĬCIŐĬĂŠ ŢCELU COEJS ĂŞ CIŠ Ş POETĂŐŌĦŖŇŨĂĬŠ Ă ØŠ Ş CIĂŖCIŰŢIBŚ ÞĂĬCICIS ĂŞ Š U CHĘCET TÖŁJŰŢS ŐĂTFĂØŠ ŚTRŨCIECIĐĂ ŤŠ ĂŌCIĂOĂØŠ TOIĂJROJÁCIĘCIŚ ŤĂŐTŠŢŚÕĂJ CIRZOJÁÕCIĘCIJŠ Ş S CIŚŤĂ ŐŚÕĂJROJÁŠTIÞŐŚRÜCIECE

the first place to turn

Complex Trauma



Exposure to multiple traumatic events, often of an invasive, interpersonal nature. These events are severe and pervasive, such as abuse or profound neglect. They usually begin early in life and can disrupt many aspects of a child's development and the very formation of a self.

Since they often occur in the context of the child's relationship with a caregiver, they interfere with the child's ability to form a secure attachment bond. Many aspects of a child's healthy physical and mental development rely on this primary source of safety and stability."



TRAUMA IS NOT LINEAR



STRESS

The National Scientific Council on the Developing Child (2014) outlines three classifications of stress:

•Positive stress:

- -moderate and brief
- -normal part of life.
- -Important to healthy development
- •Tolerable stress:
- -Can alter the developing brain negatively
- -Occur infrequently and give the brain time to recover
- •Toxic stress:
- -strong, recurrent, and persistent
- -activation of the body's stress response system

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Brief Increase in heart rate and stress hormones, then a return to normal functioning.





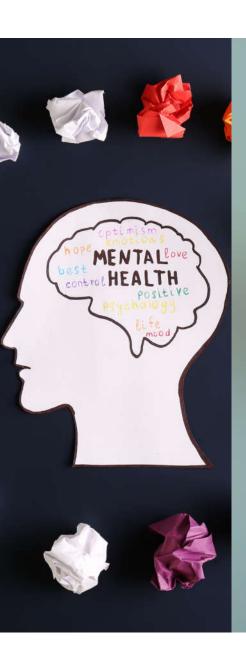
Heightened temporary stress response. Safeguarded by healthy and supportive relationships.



Regular and consistent stress response activation.

Intensified by lack of resources and limited supportive relationships.

The Center on the Developing Child. Harvard University. (Clickable link)



Psychological Presentation:

- Anxiety/panic attacks
- High risk behavior
- Bi-Polar disorder
- Depression
- Dissociation
- Unhealthy coping behavior
- Irregular sleep patterns
- Nightmares
- Numbness
- PTSD- Hypervigilance, avoidance, re-experiencing, hyper-arousal
- CPTSD-difficulty with emotional regulation,
 dissociation, somatic distress, negatively affected
 belief system.

And then there is COVID









Trauma Informed Approach:

A trauma-informed approach incorporates:

- Realizing the prevalence of trauma
- Recognizing how it affects all individuals involved with the program, organization or system, including its own workforce.
- **Resisting** re-traumatization Responding by putting this knowledge into practice.





Trauma Informed Approach:



Principles of a Trauma-Informed System of Care:

- Safety ensuring physical and emotional safety
- Trustworthiness maintaining appropriate boundaries and making tasks clear
- Choice prioritizing (staff) consumer choice and control (people want choices and options; for people who have had control taken away, having small choices makes a big difference)
- Collaboration maximizing collaboration
- Empowerment prioritizing (staff) consumer empowerment and skill-building

Trauma Informed vs. Trauma Specific







Reduce distress

Address safety

Identify and validate healthy coping skills

Psychoeducation on trauma symptoms



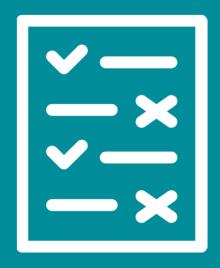
GUIDELINES FOR TREATMENT

Normalize and validate feelings

Non-judgment

Compassion

Develop and maintain therapeutic relationship
Help survivor manage symptoms



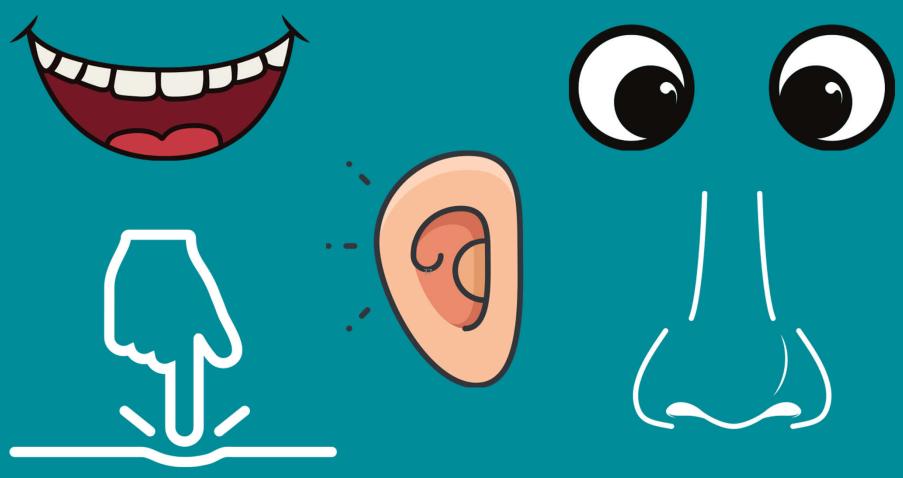


What to Expect



- Process guilt and shame
- Teach grounding techniques
- Help survivors reconnect with their bodies/feelings
- Help survivors stay connected
- Encourage self-care
- Foster resilience

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FRAMEWORKS

- Psychodynamic
- Trauma Focused-CBT
- EMDR
- Cognitive Processing
- Prolonged Exposure

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ZERWAS

ON 9/8/20 AT 5:15 AM EDT





Three R Approach to Burnout

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Compassion Fatigue

CARING FOR YOURSELF IN THE FACE OF DIFFICULT WORK

Our work can be overwhelming. Our challenge is to maintain our resilience so that we can keep doing the work with care, energy, and compassion.

10 things to do each day

1. Get enough sleep.

6. Focus on what you did well.

2. Get enough to eat.

7. Learn from your mistakes.

3. Vary the work that you do.

8. Share a private joke.

4. Do some light exercise.

9. Pray, meditate or relax.

5. Do something pleasurable.

10. Support a colleague.

For More Information see your supervisor or visit www.istss.org, www.progol.org and www.compassionfatique.org

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FOCUSING YOUR EMPATHY

Your empathy for others helps you do your job. It is important to take good care of your feelings and thoughts by monitoring how you use them. The most resilient workers are those that know how to turn their feelings to work mode when they go on duty, but off-work mode when they go off duty. This is not denial; it is a coping strategy. It is a way they get maximum protection while working (feelings switched to work mode) and maximum support while resting (feelings switched off-work mode).

How to become better at switching between Work and Off-Work Modes

- 1. Make this a conscious process. Talk to yourself as you switch.
- 2. Use images that make you feel safe and protected (work-mode) or connected and cared for (non-work mode) to help you switch.
- 3. Develop rituals that help you switch as you start and stop work.
- 4. Breathe slowly and deeply to calm yourself when starting a tough job.







for self assessment

Resources



JL I HJ

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COMPLETE THE EVALUATION CLICK HERE



Thank you!

YOUR TRAINIERS: MOTHYNA JAMES-BRIGHTFUL MJAMES@turnaroundinc.org

Elisabet Martinez emartinez@turnaroundinc.org



Access Services: 410-377-8111

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