

myEvolv Client Health Information Portal

INFORMATION AT YOUR FINGERTIPS

Accessing your health information is easier than ever with *myEvolv*, our health information portal.

WITH *myEvolv*, YOU CAN:

1. Access patient information including: lab results, vital signs, and treatment related documents.
2. Make more informed health decisions for you and your family.
3. Access updated health information to share with your other providers.

HOW TO GET STARTED:

1. Contact your provider or front desk/administrative staff and provide your email address so we can send you an invitation.
2. Click the registration link in the email you receive from **Do_Not_Reply@netsmartcloud.com**.
3. Create your account by entering your user name (usually your email unless otherwise provided at sign up) and the provided temporary password.
4. Verify your date of birth.
5. Make a new password.

ABOUT SHEPPARD PRATT

Sheppard Pratt is the largest private, nonprofit provider of mental health, substance use, developmental disability, special education, and social services in the country. Sheppard Pratt is consistently ranked as a top national psychiatric hospital by *U.S. News & World Report*.

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HOW TO USE YOUR *myEvolv* Client Health Information Portal ACCOUNT

You will see several sections of read-only information such as upcoming appointments and medical and treatment information.

You are also able to send a secure message to your primary provider/treatment team with feedback or updates to discuss in your next session.

QUESTIONS ABOUT *myEvolv* Client Health Information Portal

If you need technical assistance with your health information portal or need help setting it up, please contact **410-453-9553 x3115** or speak with your local program administrator.

For hard copy/emailed copies of records:

- To obtain hard copies/emailed copies of records, please contact your program manager/admissions/intake staff.

Please note that the Client Health Information Portal is for non-emergency, routine needs only.

If this is a medical emergency, please call 911.



Sheppard Pratt