



Welcome to Your Specialty Pharmacy

Magellan Rx Specialty, the specialty pharmacy division of Magellan Rx Management, is your specialty pharmacy delivering quality service and personalized care. We make it easy for you to quickly get your specialty medications while providing additional support to help you stay on track.

Services and programs to support your needs

When you enroll, a representative will contact you to gather important information to schedule your first delivery from Magellan Rx Pharmacy. We will stay in touch over the course of your therapy and will call with monthly refill reminders and address any questions you may have about your treatment. In addition, you also have access to many helpful services:

- **Insurance specialists** to help you get the most out of your benefits
- **Clinical programs** to help manage your condition
- **Educational materials about your condition or medication**, including at-home guides
- **Free delivery** to your home or another address within two days of ordering
- **Important supplies at no additional cost**, such as syringes and needles
- **Highly trained pharmacists and nurses** available toll-free to answer any questions
- **Online member portal** where you can request refills and learn more

Ordering your medication is fast and easy

Step 1: Have your doctor fax your prescription to us at 866-364-2673. Make sure the form includes your contact information.

If prior authorization is required, your doctor may need to take additional steps to submit your prescription.

Step 2: We will contact you to get important information and schedule your first delivery.

Step 3: Your prescription will arrive when and where you've requested.

We are here to help

If you have any questions about our services or your specialty medications, please contact us at 866-554-2673. Our standard hours are Monday through Friday from 8:00am to 10:00pm ET. Representatives are also available 24/7 for urgent requests.

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